



Leicester
City Council

MEETING OF THE ADULT SOCIAL CARE SCRUTINY COMMISSION

DATE: THURSDAY, 14 AUGUST 2014

TIME: 5:30 pm

**PLACE: THE OAK ROOM - GROUND FLOOR, TOWN HALL,
TOWN HALL SQUARE, LEICESTER**

Members of the Committee

Councillor Chaplin (Chair)

Councillor Riyait (Vice-Chair)

Councillors Alfonso, Cutkelvin, Dawood, Kitterick and Willmott
(One vacancy)

Standing Invitee (Non-voting)

Representative of Healthwatch Leicester

Members of the Commission are invited to attend the above meeting to consider the items of business listed overleaf.

Elaine Baker

for the Monitoring Officer

Officer contacts:

Elaine Baker (Democratic Support Officer):

Tel: 0116 454 6355, e-mail: Elaine.Baker@leicester.gov.uk

Kalvaran Sandhu (Scrutiny Support Officer):

Tel: 0116 454 6344, e-mail: Kalvaran.Sandhu@leicester.gov.uk

Leicester City Council, City Hall, 115 Charles Street, Leicester, LE1 1FZ

Information for members of the public

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- ✓ to ensure that the sound on any device is fully muted;
- ✓ where filming, to only focus on those people actively participating in the meeting;
- ✓ where filming, to (via the Chair of the meeting) ensure that those present are aware that they may be filmed and respect any requests to not be filmed.

Further information

If you have any queries about any of the above or the business to be discussed, please contact Elaine Baker, **Democratic Support on 0116 454 6355 or email elaine.baker@leicester.gov.uk** or call in at the Town Hall. For Press Enquiries - please phone the **Communications Unit on 0116 454 4151**

PUBLIC SESSION

AGENDA

1. APOLOGIES FOR ABSENCE

2. DECLARATIONS OF INTEREST

Members are asked to declare any interests they may have in the business to be discussed.

3. MINUTES OF PREVIOUS MEETING

Appendix A

The minutes of the meeting of the Adult Social Care Commission held on 26 June 2014 are attached the Commission is asked to confirm them as a correct record, subject to the following amendments to minute 11, "Provision of Intermediate Care and Short Term Residential Beds Facilities", (starting at paragraph 6 of the preamble, changes shown in italics):-

"... and what the LQHA understood was being proposed following fee negotiations *with independent residential care homes in the City*. This was demonstrated in information tabled by Mr Jackson at the meeting, a copy of which is attached at the end of these minutes for information.

Mr Jackson then made the following comments:-

- (No changes to first bullet point);
- ~~The Council stated that a registered manager was needed at the facility, but the cost shown in the Council's report was a lot lower than the salary paid by LQHA~~ *The information provided as part of the fees review proposal, reflected a lower salary for a Registered Manager than LQHA pays their Registered Manager. The indicative salary for the Intermediate Care Registered Manager was higher;*
- In the Council report, *Senior* Care Assistants were to be paid more than the registered care manager in a care home funded by the Council;
- (No changes to fourth bullet point); and
- LQHA was receiving fees that had been set two and a half years previously. Consequently, the Association had a shortfall of approximately £800 per week, which would fund two care assistants, and a total shortfall *annually to date* of approximately £50,000. This was causing problems financially and operationally for LQHA ..."

4. PETITIONS

None received to date

5. QUESTIONS, REPRESENTATIONS AND STATEMENTS OF CASE

None received to date

6. PATIENT TRANSPORT SERVICES: IMPACT ON ADULT SOCIAL CARE Appendix B

The Director of Adult Social Care submits a briefing note on concerns regarding the performance of Arriva Transport Solutions, the contracted provider by the NHS of non-emergency transport to and from Leicester's hospitals. (Attached at **Appendix B1**)

Also attached for information are the following:-

- a) Article entitled "Arriva Transport Solutions fails key 'tests' on hospital transport", published in the Leicester Mercury, 21 July 2014 (**Appendix B2**);
- b) Article entitled "Leicester's deputy mayor calls for Arriva Transport Solutions to improve", published in the Leicester Mercury, 23 July 2014 (**Appendix B3**);
- c) Letter from East Leicestershire and Rutland Clinical Commissioning Group, "NHS non-emergency patient transport", received 25 July 2014 (**Appendix B4**); and
- d) Letter from the Chair and Vice-Chair of the Adult Social Care Scrutiny Commission published in the Leicester Mercury on 26 July 2014 (**Appendix B5**)

The Commission is recommended to consider the information presented and consider whether any further work is needed on this issue and, if so, whether it should be undertaken by this Commission, the Health and Wellbeing Scrutiny Commission, or jointly by the two Commissions.

7. FOSSE COURT RESIDENTIAL CARE HOME Appendix C

The Director of Adult Social Care and Safeguarding submits a briefing note regarding a serious safeguarding allegation of mistreatment by staff of residents at Fosse Court Residential Care Home. The Commission is recommended to receive the update and comment as appropriate.

The Councillors representing the Fosse Ward have been invited to the meeting to participate in this item.

8. REVIEW OF HOUSING RELATED SUPPORT FOR SUBSTANCE MISUSE SERVICES Appendix D

The Director for Care Services and Commissioning (Adult Social Care) submits a report outlining the findings of a statutory consultation exercise on a proposal to remodel Housing Related Support services for substance misuse. The Commission is recommended to note and comment on the proposals.

**9. CLOSURE OF THE DOUGLAS BADER DAY CENTRE - [Appendix E](#)
UPDATE**

The Director for Care Services and Commissioning (Adult Social Care) submits a report providing an indicative timetable for the actions needed to support existing service users attending the Douglas Bader Day Centre to find alternative services before the Centre closes. The Commission is recommended to note the report and comment as appropriate.

10. ELDERLY PERSONS' HOMES [Appendix F](#)

The Director for Care Services and Commissioning (Adult Social Care) submits the following reports:

- a) A report outlining progress with individual residents' moves to alternative accommodation, where their current homes are to be, or have been, closed. (**Appendix E1**)

The Commission is recommended to note this update and comment as appropriate; and

- b) A report updating the Commission on the perceptions of residents four weeks after their move from Elizabeth House and Nuffield House. (**Appendix E2**)

The Commission is recommended to note the positive findings from resident responses and to note the reasons for any dissatisfaction identified at this stage and the mitigating actions that have been undertaken.

The Director for Care Services and Commissioning (Adult Social Care) also will provide an update at the meeting on progress with the sale of premises.

**11. INTERMEDIATE CARE UNIT - DESIGN [Appendix G](#)
DEVELOPMENT TIMELINE**

The Director of Adult Social Care and Safeguarding submits a briefing note setting out the timeline for the design development of the intermediate care unit. The Commission is recommended to note the briefing and agree the key periods for the Commission to receive the plans in development.

12. WORK PROGRAMME [Appendix H](#)

The current work programme for the Commission is attached. The Commission is asked to consider this and make comments and/or amendments it considers necessary.

13. ANY OTHER URGENT BUSINESS